

Thank you for joining the webinar!

We will begin at 1:00 PM EST

Please use the Q&A feature for questions.

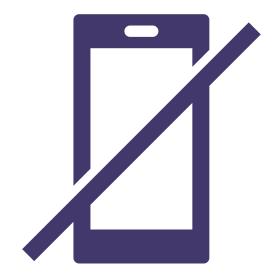


Evaluation Data Collection April 9, 2024 CDC Foundation

Presented by: Tanha Patel, Senior Technical Advisor

Logistics

- Minimize distractions
- Ask questions and engage using the Question and Answer feature
- Slides and recording will be shared on
 <u>https://www.cdcfoundation.org/programs/i</u>
 <u>mproving-maternal-infant-health-health-care</u>





Evaluation Steps

Define What You Are Evaluating

Provide an overview of the initiative, including its objectives, components and context

Focus the Evaluation

Specify what aspects to assess and the methods to be used

Gather Evidence

Collect relevant data and evidence to assess the initiative effectiveness and outcomes

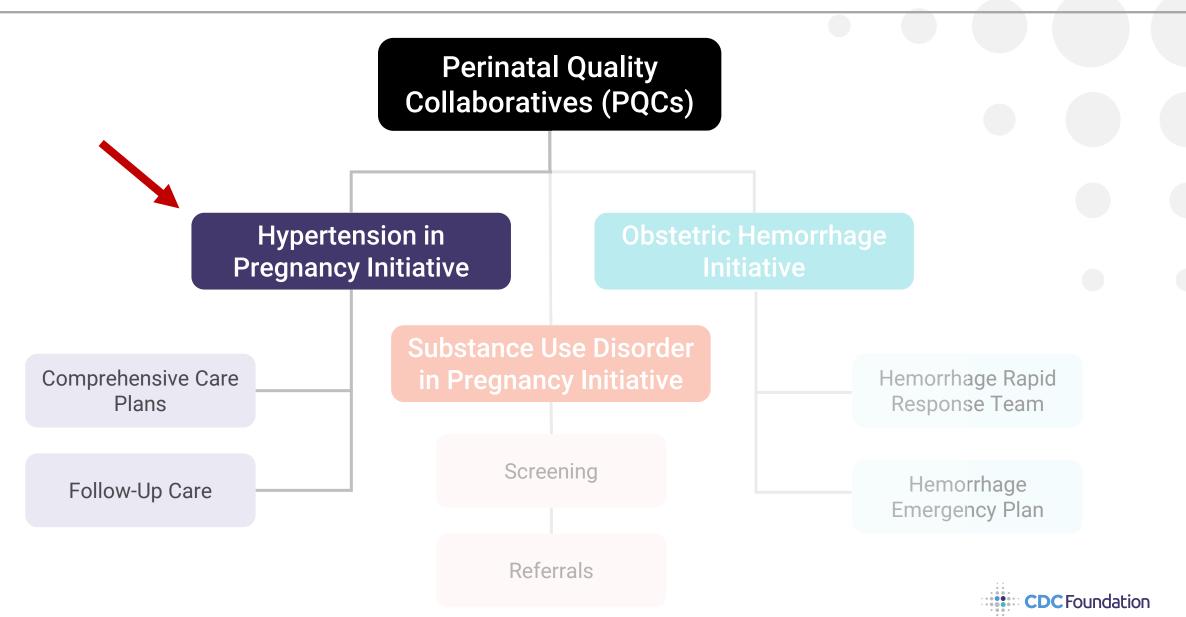
Summarize and Use Findings

Analyze the gathered evidence and use the findings to inform decisions, improve the initiative and guide future actions





What to Evaluate



Focus on Comprehensive Care Plan:

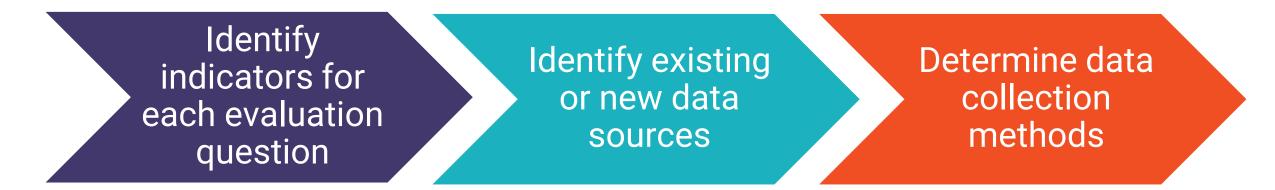
To what extent are the hypertension care plan activities functioning as intended?

What are the barriers to adhering to care plans?



Collecting Evaluation Data

Gather information that can help answer evaluation
 questions

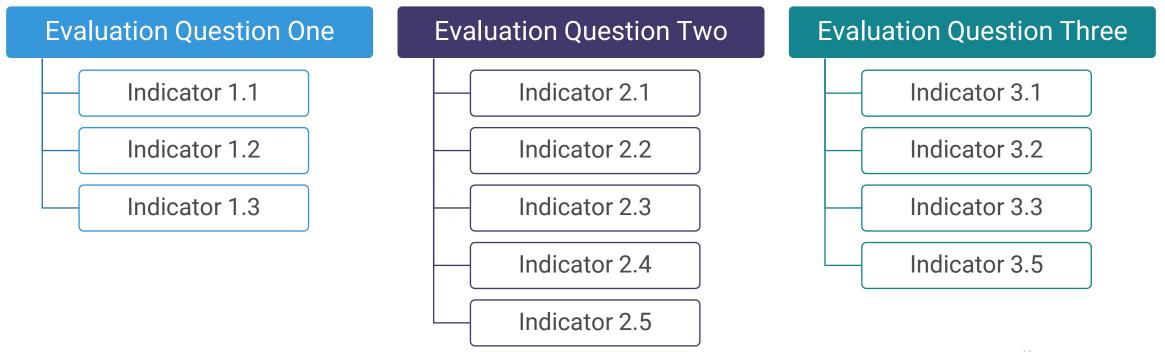


Choose a data source and collection method that is appropriate for the identified indicator



What Are Indicators?

- Indicators are data that help answer evaluation questions
 - Tailored to the type of evaluation and the initiative's stage of development
 - Aim for no more than 3-5 indicators per evaluation question



Types of Indicators

Quantitative Indicators

- Number-based data
- <u>Examples</u>: age, amount in dollars, number of births in a population
- Can be used to answer: who, what, when and how many?

Qualitative Indicators

- Non-numerical textual data
- <u>Examples:</u> answers to interview questions, descriptions
- Can be used to answer: what is the need, why or why not and how or how not?

Example Indicators:

- # and % of prenatal patients receiving counseling on mental health
- Average gestational age of newborns delivered at participating hospitals

Example Indicators:

- Patient perspectives on trauma informed care provided
- Types of facilitators for readiness to respond to obstetric hemorrhage events



Formative Indicators

• Measure the need for the initiative and the necessary contributions to implement the initiative

Examples:

- Needs of Hispanic pregnant people in the state
- Best practices for implementing a perinatal mental health screening program
- # of full time equivalent (FTE) personnel per birthing site needed to implement the new initiative

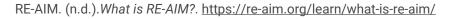


Process Indicators

- Measure how the initiative is being implemented, if the activities took place and how activities were carried out
- Implementation elements that may be measured include:

| Definition | | Example | |
|----------------|--|---|--|
| Implementation | How well activities are delivered compared to the plan | Adjustments made to the guidelines to fit the needs of the unit | |
| Reach | How many people or settings are reached by activities | % of eligible individuals who participate in the initiative | |
| Adoption | How many people or settings are willing to participate in the activities | # and % of hospitals participating in the intervention | |
| Maintenance | The extent activities become embedded in a setting | # of months the initiative is implemented | |
| Effectiveness | The extent the activities work at achieving intended outcomes | % of staff reporting increased knowledge around new guidelines for hypertension | |
| | | | |

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Outcome Indicators

 Measure the short-, medium- and long-term outcomes achieved by the initiative

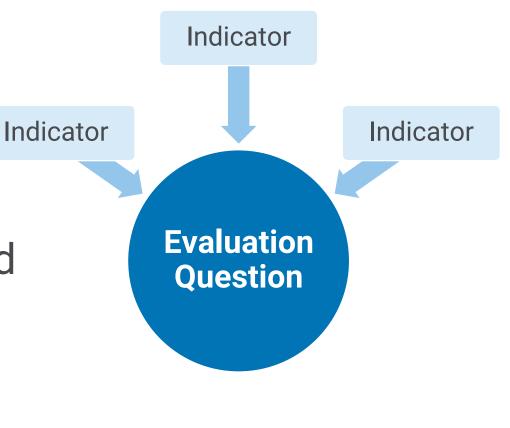
Examples:

- # of clinicians in the state using standardized cardiac risk assessment tools
- % of pregnant people in the state with serious complications due to cardiac conditions
- % change in pregnancy-related deaths due to cardiac conditions in pregnancy in the state over five years



Consideration for Designing Indicators

- Indicators should help you answer your evaluation questions
 - More than one indicator may be needed to answer the evaluation question
- Use indicators that are established
- Indicators should be SMART (specific, measurable, achievable, relevant and time-bound)

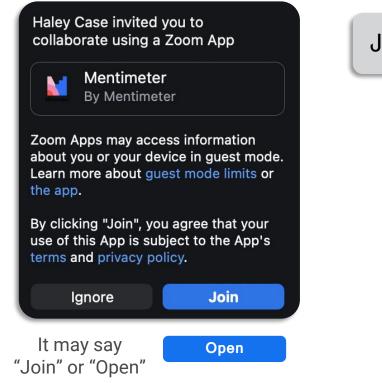


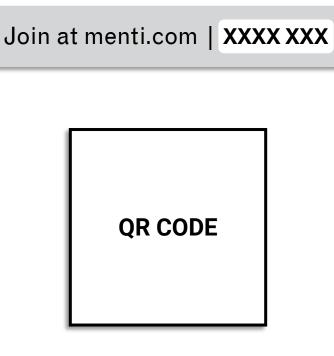


% of clinician attendees of the **2023** hypertension trainings who report high confidence in developing individualized hypertension care plans for pregnant patients immediately after the training









- Join the Mentimeter collaboration in the popup in your Zoom window
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- You may need to "skip ahead" to catch up with the session



Facilitator changed slide Skip ahead

To what extent are the hypertension care plan activities functioning as intended?

Indicator: Number and percentage of hospitals with 100% clinician attendance of the webinar training and over 90% of pregnant patients provided with an individualized care plan.

WEAK

Stronger Indicator:

Number and percentage of hospitals with **100% clinician attendance of the webinar training**.

Stronger Indicator:

Number and percentage of hospitals with over 90% of pregnant patients provided with an individualized care plan.



To what extent are the hypertension care plan activities functioning as intended?

Indicator: Sites adhering to care plan protocol



Stronger Indicator: # and % of sites adhering to care plan protocol as written



To what extent are the hypertension care plan activities functioning as intended?

Indicator: # and % of patients filling prescriptions

STRONG but may not be aligned with evaluation question

Stronger Indicator: # and % of eligible patients with care plans developed



What are the barriers to adhering to care plans?

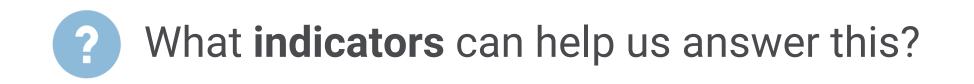
Indicator: # and types of barriers to clinician adherence to care plans





ACTIVITY: Brainstorming Indicators

To what extent are the hypertension care plan activities functioning as intended?





To what extent are the hypertension care plan activities functioning as intended?

of care plan training webinars hosted

and % of sites adhering to protocol as written

of care plans developed by site

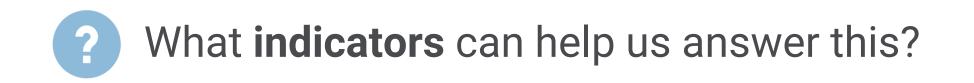
% of eligible patients with care plans developed

Type of adjustments made to the care plan to fit the needs of the implementing site



ACTIVITY: Brainstorming Indicators

What are the barriers to adhering to care plans?





What are the barriers to adhering to care plans?

and types of barriers to care plan adherence <u>faced by clinicians</u> identified by clinicians

and types of barriers to care plan adherence <u>faced by clinicians</u> identified by implementers

and types of barriers to care plan adherence <u>faced by patients</u>



Data Sources

Data sources are WHERE the data comes from





Secondary Data Sources

 Provide data already gathered for another purpose but can be used for evaluation

Internal Data Sources:

Data collected **inside** your organization

Examples: attendance logs and program documents

External Data Sources:

Data collected **outside** your organization

<u>Examples:</u> vital statistics records, medical records

• Often requires data sharing agreements



Data Sources For Hypertension Example

| Indicator | Data Source |
|--|-----------------|
| # of care plan training webinars hosted | Program records |
| # of care plans developed by site | Patient records |
| % of eligible patients with care plans developed | Patient records |
| Types of adjustments made to the care plan to fit the needs of the implementing site | Site lead |



Data Sources for Hypertension Example

| What are the barriers to adhering to care plans? | | |
|--|-------------|--|
| Indicator | Data Source | |
| # and types of barriers to care plan adherence <u>faced by clinicians</u> identified by clinicians | Clinicians | |
| # and types of barriers to care plan adherence <u>faced by clinicians</u> identified by implementers | Site leads | |
| # and types of barriers to care plan adherence <u>faced by patients</u> | Clinicians | |



Data Collection Methods

Data collection methods are \ensuremath{HOW} the data will be gathered





Primary Data Sources

• Provide data that **do not already exist**

Examples: feedback from participants and clinicians

- Often requires additional time and resources
- Collected data are for the purpose of the program evaluation and can be more specific for your needs

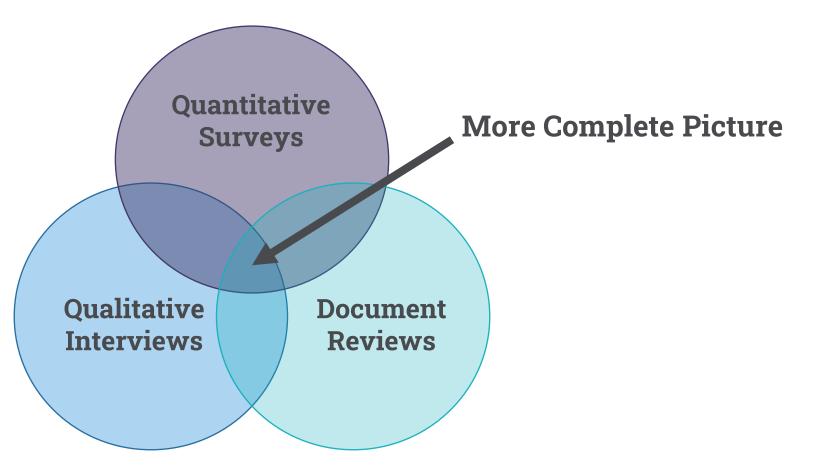


Types of Data Collection Methods

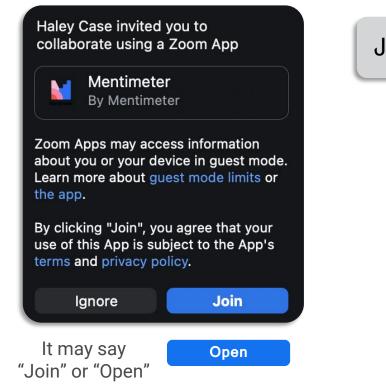


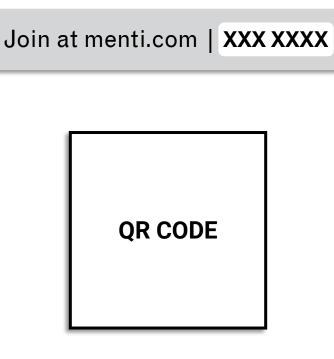
Mixed Methods

Use both quantitative and qualitative data collection methods for a fuller picture









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Facilitator changed slide Skip ahead

ACTIVITY: Brainstorming Data Collection Methods

To what extent are the hypertension care plan activities functioning as intended?

| Indicator | Data Source |
|--|-----------------|
| # of care plan training webinars hosted | Program records |
| # of care plans developed by site | Patient records |
| % of eligible patients with care plans developed | Patient records |
| Types of adjustments made to the care plan to fit the needs of the implementing site | Site lead |



What are some **data collection methods** that will help us measure these indicators?



Example Data Collection Methods

To what extent are the hypertension care plan activities functioning as intended?

| Indicator | Data Source | Data Collection Method | |
|------------------------------|-------------|--|--|
| # of care plan training | Program | Review of webinar and internal documents. | |
| webinars hosted | records | Review of weblinar and internal documents. | |
| # of care plans developed by | Patient | Audit of patient files to check for completed | |
| site | records | individualized care plans. | |
| % of eligible patients with | Patient | Audit of patient files to check for completed | |
| care plans developed | records | individualized care plans. | |
| Types of adjustments made | | | |
| to the care plan to fit the | Site leads | Virtual interview with Site Leads to understand barriers | |
| needs of the implementing | Sile leaus | and adaptations made to initiative protocol. | |
| site | | | |



ACTIVITY: Brainstorming Data Collection Methods

What are the barriers to adhering to care plans?

| Indicator | Data Source |
|--|-------------|
| # and types of barriers to care plan adherence <u>faced by clinicians</u> identified by clinicians | Clinicians |
| # and types of barriers to care plan adherence <u>faced by clinicians</u> identified by implementers | Site leads |
| # and types of barriers to care plan adherence <u>faced by patients</u> | Clinicians |



What are some **data collection methods** that will help us measure these indicators?



Example Data Collection Methods

| What are the barriers to adhering to care plans? | | | |
|---|-------------|--|--|
| Indicator | Data Source | Data Collection Method | |
| # and types of barriers to care plan adherence | | Clinician Survey is focused on clinicians' perceptions around | |
| faced by clinicians | Clinicians | barriers to developing individualized care plans and adherend to them. | |
| identified by clinicians # and types of barriers | | | |
| to care plan adherence | | Virtual interview with Site Leads to understand barriers to | |
| faced by clinicians identified by | Site leads | clinician activities. | |
| implementers | | | |
| # and types of barriers | | The Clinician Survey described above also includes questions | |
| to care plan adherence | Clinicians | focused on clinicians' perceptions on barriers to patient | |
| faced by patients | | adherence to care plan. | |



Planning and Managing Collected Data

- Specify
 - Who will collect the data and how
 - The frequency in which data will be collected
- Decide
 - Who will manage the data and who will have access to which information
 - How data from each data source will be securely stored
 - How and when data will be deleted to ensure adherence to data standards (i.e., privacy, confidentiality and security)
- Develop
 - A data analysis plan for each data collection method, including who will be responsible for analysis and frequency in which analysis will be conducted



Example Data Collection Plan

| Data Collection Method | Person Responsible for Data Collection | Collection Timeline and Frequency | |
|---|--|--|--|
| Document Review | PQC Data Manager reviews internal documents to note when and how many webinars took place. | Every three months | |
| Audit | PQC Data Manager gets access to de-identified patient records as an Excel file that is shared by participating facilities. Site Lead will be the one sharing the de- identified file with the Data Manager. | Every three months | |
| Interview | PQC Data Manager schedules and conducts virtual interviews with site leads. Interviews are recorded and transcribed using Zoom. | Annually | |
| Clinician Survey PQC Data Manager creates the online survey using Survey Monkey. They share the link to the survey with the Site Lead who then sends it out via email to all their participating clinicians. | | At six months and eighteen months into initiative implementation | |



Example Data Management Plan

| Data Collection Method | Data Management Plan | Person Responsible for Management |
|---|--|--------------------------------------|
| Document Review | Program files are saved in a secured data management system with access provided only to PQC staff. All files used and created by this review will be saved in the secured, password-protected folder. | PQC Data Manager |
| Audit | AuditExcel file shared by each facility will be stored in a secured, password-protected network platform used by the PQC. Only de-identified information will be shared and used to complete the audit. | |
| Interview | Interview recordings and transcriptions will be saved in a secured, password- protected network folder. Once fully transcribed, audio recordings will be deleted. Identified information will be removed prior to using the transcriptions for analysis. Access to these files will only be shared with those who need it. Only aggregated information will be shared. | |
| Clinician Survey data are initially stored in the Survey Monkey server which adheres to high data security standards. Survey data will be extracted as Excel and stored in a cloud-based, secured, networked storage platform that is password-protected. Data will be de-identified and shared with only those who need it for analysis. | | PQC Data Manager |



Example Data Analysis Plan

| Data Collection Method | Data Analysis Plan | Person Responsible | Analysis Timeline and Frequency |
|---------------------------|--|-----------------------------------|---|
| Document Review | Intern will conduct descriptive analysis to report on how many webinars took place and who attended them. Intern will conduct the analysis and Data Manager will review. | PQC Data Manager and Intern | Every six months |
| Audit | Data Manager will complete frequency analysis to calculate the percent of eligible patients with individualized care plans on file. Demographics such as age and race/ethnicity of patient will be reviewed to understand care plan completion by these categories. | PQC Data Manager | Every six months |
| Interview | Intern will conduct analysis using the de-identified transcripts for themes related to site barriers, adherence to protocols, adaptations and reasons adaptations were made. When possible, site demographics such as location, size, organizational structure, etc. will be reviewed. Data Manager will review and finalize the analysis. | PQC Data Manager and Intern | Annually within a month of the interviews |
| Clinician Survey | The intern will complete a frequency analysis in Excel to calculate the frequency that types of barriers were reported by clinicians. Barrier frequency by contextual characteristics such as clinician experience and setting will also be analyzed. Open text responses will be analyzed for other barrier themes. Data Manager will review and finalize the analysis. | PQC Data Manager and Intern | Month eight and month twenty |

Evaluation Steps Review

Define What You Are Evaluating

Provide an overview of the initiative, including its objectives, components and context

Focus the Evaluation

Specify what aspects to assess and the methods to be used

Gather Evidence

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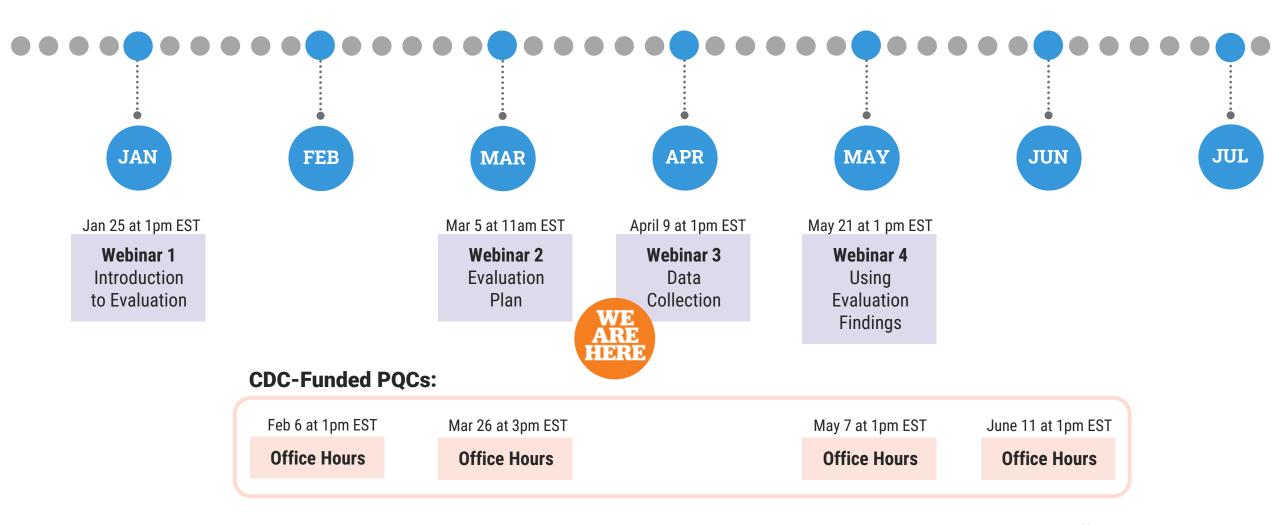
Summarize and Use Findings

Analyze the gathered evidence and use the findings to inform decisions, improve the initiative and guide future actions





Next Steps: 2024 Training and Technical Assistance Timeline



CDC Foundation

Questions

Additional questions can be directed to <u>MaternalHealthTTA@CDCFoundation.org</u>

Learn more at our website <u>www.cdcfoundation.org/programs/improving-maternal-infant-health-health-care</u>

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